



IMPLEMENTERS (TRAINERS) VACANCIES

Details

Application deadline; 2023-12-02

Job Level; Mid-level

Qualification; Masters, Bachelor Degree, Diploma

Number of Positions; 15

SUMMARY

BaseFairway Ltd, one of the fastest growing companies in the region. We are looking for System Implementer that will be responsible in assisting our clients; to customize the system, provision of training, harmonization and support thereafter to ensure all clients are comfortable and well satisfied with our products and services in order to achieve company's goal.

RESPONSIBILITIES

- Coordinate with customers to design project scope and objectives and ensure achievement of same within required time frame and monitor completion of all projects.
- Communicating with clients throughout the software implementation process to obtain feedback and approval.
- Educating clients on how to use software systems and customized system features.
- Responsible for earning customer trust through solid execution – establish win/win

- Identify, develop and maintain positive business relationships with potential customers to ensure expected targets are met.
- Identify and resolve all issues and provide assistance for same.
- Understanding and promoting company's ethical and professional standards.
- Coordinate with other departments to ensure smoothly operations.
- Responsible for performing tests and troubleshoots final system setups
- Answering client queries about product specifications and uses.
- Available for Onsite projects to work alongside Project Managers, Sales Consultants, Operation Department, Customers etc.
- Advising the company on areas to strengthen/improve its products and services in order to be competitive in the market
- Submitting reports to the management such as work plans, daily/weekly reports etc.

REQUIREMENTS FOR THIS ROLE

- Self-motivating, creativity and hardworking capabilities.
- Exceptional communication and customer service skills.
- The ability to work independently and as part of a team.
- This is onsite job, therefore the implementer should be able to respond to clients at any given time whether online or physical presence.
- This job requires traveling into different places. We need flexible applicants since traveling shall be part of their duties
- Applicants with backgrounds in finance, accounting or business management will be prioritized.
- Any applicant must have never been involved in any criminal offenses

SALARY; Negotiable

NOTE

"BaseFairway is an equal opportunity employer and we are committed to creating an inclusive work environment."

Interested applicants, send your CV;

hr@basefairway.com